

Utilizing Process Improvement (QAPI) to Avoid a Missouri Top Ten Deficiency Part 2

October 2, 2014
Comfort Inn
1851 N. Missouri
Macon, MO 63552

October 7, 2014
Ramada Oasis Hotel
2546 North Glenstone Ave.
Springfield, MO 65803

October 8, 2014
Adams Pointe Conference Center
1400 NE Coronado Drive
Blue Springs, MO 64014

October 14, 2014
Ameristar Resort & Spa
One Ameristar Blvd.
St. Charles, MO 63301

“ I have attended all QAPI seminars and webinars available - I have gotten more out of this session than all others put together”.



MANHA
4100 Country Club Drive
Jefferson City, MO 65109

Registration Form - Utilizing Process Improvement QAPI to Avoid a Mo. Top Ten Deficiency Part 2

Circle One: October 2 (Macon) - October 7 (Springfield) - October 8 (Blue Springs) - October 14 (St. Louis)

Adm. Name: _____ Facility: _____

Staff Names: _____

Address: _____ C/S/Z: _____

Telephone: _____ Fax: _____ Email: _____

Total payment: _____ Check _____ Visa _____ MC _____ Discover _____ AMEX # _____ Expiration Date: _____

Name on Card _____ Address on Card _____ Security Code _____

Make Checks Payable to MANHA and fax to 573-634-8590 or mail registration to 4100 Country Club Drive, Jefferson City, Mo 65109
- 573-634-5345 - www.mnha.org

Utilizing Process Improvement (QAPI) to Avoid a Missouri Top Ten Deficiency Part 2

Sure you've been hearing a lot about QAPI, especially how to create a process in your facility and you've probably already started. The question is how to really make it work for quality management and avoid deficiency pitfalls along the way. This seminar will put the process improvement portion to work utilizing case studies based upon MO 2013 top 10 deficiencies. We will review those deficiencies, the deficiency practices associated with them; analyze the root cause of the problem and then utilizing the SOM and some new and innovative approaches develop system interventions to steer clear of deficit practices.

This will be a unique workshop... not all driven by the speaker. We will have some PowerPoint review to create basic understanding and then work in groups to evaluate problems and explore solutions. Finally, we will put it all together in a process improvement plan which you can take home and use as a guide in your own facility. Don't miss this timely and valuable information. Bring a few of your key department heads they might also benefit so bring them along.

This is Part 2 of the QAPI Utilization workshop. Even if you did not attend Part 1 this is still the most valuable QAPI workshop you will attend. Those that attended the first workshop indicated the need for a Part 2.

Several administrators quoted "I have attended all QAPI seminars and webinars available - I have gotten more out of this session than all others put together".

AGENDA

8:30 - 9:00 AM - REGISTRATION
9:00 - 10:30 AM - SEMINAR
10:30 - 10:45 AM - BREAK
10:45 AM - 12:00 PM - SEMINAR
12:00 - 1:00 PM - LUNCH ON OWN
1:00 - 3:15 PM - SEMINAR
3:15 PM - ADJOURN

COST

\$ 75.00 Administrator (5 ceus)
\$ 35.00 Staff

CANCELLATIONS

MANHA reserves the right to cancel the program if insufficient enrollment occurs. You will be notified prior to the workshop date and a full refund will be given. No refunds will be given if cancellation is received after three working days prior to seminar. You may send a replacement.

CEUs

Administrators - Approved for 5 ceus as required by the Missouri Board of Nursing Home Administrators. TA029-414. Everyone will receive a continuing education certificate at the conclusion of the seminar.

LOCATIONS

October 2, 2014

Comfort Inn
1851 N. Missouri
Macon, MO 63552
660-395-8000

October 7, 2014

Ramada Oasis Hotel
2546 North Glenstone Ave.
Springfield, MO 65803
417-522-7722

October 8, 2014

Adams Pointe Conference Center
1400 NE Coronado Drive
Blue Springs, MO 64014
816-220-4467

October 14, 2014

Ameristar Resort & Spa
One Ameristar Blvd.
St. Charles, MO 63301
816-220-4465

ABOUT THE PRESENTERS

Cheryl Parsons is a registered nurse, long-term care administrator, former skilled facility owner, author, long-term care consultant, speaker and informal dispute resolution reviewer. She has over 36 years of combined nursing, administration, ownership and consulting experience in the industry and has received awards in recognition of her accomplishments and dedication to improving long term care. Cheryl speaks passionately about person-centered care and has dedicated a large part of her speaking career to motivating providers at all levels to leave the institutional model behind. She has published two books, "The Core Building Blocks of Quality in LTC," and "The Crucial Role of Social Services in Long Term Care." In addition she has prepared and spoken on, over 500 seminar programs on various issues which challenge the industry. In July of 2011 she began work with Primairs, Missouri's Quality Improvement Organization, as an Informal Dispute Resolution Reviewer.