

AMEREN MISSOURI
FOCUSED ON RELIABILITY AND ENERGY EFFICIENCY



STEPHANIE ROBINSON
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STEPHANIE ROBINSON

- 16 years with Ameren Missouri
- Bachelors Degree from Tennessee State University, Business Communications
- Masters Degree from Webster University, Communications Management
- Adjunct Professor: Business Communications, Speech, English I & II
- Board Chair of Southside Wellness Senior Center
- Board member of The Village Youth Organization (Boys ages 13-18)
- Board member of The St. Louis Economic Development Joint Commission
- Board chair of Southside Wellness Senior Center
- **MOST IMPORTANTLY:** Passionate Member of the St. Louis Community for 43 years!



Ameren Missouri is part of St. Louis-based Ameren Corporation, with a generating capacity of 10,200 megawatts. Our 4,000 employees account for nearly one half of Ameren's 8,500 total workforce. And, we serve 1.2 million customers in Missouri, including 130,000 gas customers.

We're focused on *reliability* and *energy efficiency*.



COMMUNITY RELATIONS TEAM

Steve Bunten, Manager

Stephanie Robinson, Supervisor Municipal Accounts

Page Selby and Gina Hakenewerth, Community Relations Coordinators

- 89 Municipalities in St. Louis County
- 28 Board of Aldermen in St. Louis City
- St. Louis County Council Executive Office including 7 Councilmembers
- School Districts
- Nursing Homes
- Members of St. Louis Municipal League, Missouri City Clerks Finance Officers Association, Missouri Municipal League





HOW POWER GETS TO YOU
HOME AND BUSINESS

LEARN WHY
POWER GOES OUT



HOW WE WORK TO RESTORE YOUR POWER

During the restoration of electrical equipment due to storm damage, Ameren works to restore power to equipment that feeds the largest number of customers. This could include high-voltage transmission lines (1) and structures, substations (2) or main feeder lines.

After the damage is repaired, we work to restore the greatest number of customers in a timely manner, Keeping safety in mind.

As power is restored to communities (3) and neighborhoods (4), we then work to restore individual customers (5).

If your home or business is damaged by severe storms, you may need to make specific repairs to equipment.

Press #2 for the Power Outage Menu
You'll get the following options:

Press #1
to report a **Power Outage**

Press #2
to report a **Hanging Wires or Wire Down**

Press #3
to report **Dim or Flickering Lights**

Press #4
to report a **Street Light Outage**

CALL : 800-552-7523

ENERGY EFFICIENCY TIPS

Retrofitting refers to the addition of new technology or features to an old system. Our ActOnEnergy® BizSavers® program offers commercial and industrial customers, not-for-profits, small businesses, and government agencies Retrofit incentives for improving existing buildings through energy efficient upgrades.

There are two Retrofit incentive categories: Standard (fast track application process) and Custom.

Standard incentives are available for:

- Lighting and Lighting Controls
- HVAC
- Refrigeration
- Data Centers/IT
- Commercial Cooking Equipment and Electric Hot Water Heating

Visit: <https://www.ameren.com/missouri/uefficiency/business-energy-efficiency/retrofit-incentives>



Committed to delivering more than 30% of our power from cleaner resources, we focused on providing our customers with cleaner energy by diversifying our generation portfolio and expanding renewables. This is part of our long-range plan to deliver more than thirty percent of our power from cleaner resources.

Cleaner Air

 Solar - Harnessing the power of the sun to generate renewable energy
  Landfill Gas Turning landfill gas into renewable energy
  Nuclear Generating cleaner, carbon-free energy
  Hydroelectric Using the power of water to generate energy
  Natural Gas Low-emission

Questions...
Thank You




